

Hygiene measures

Dear guests,

The time has finally come and we can reopen our hotel.

Mask requirement:

In the entire hotel there is an FFP2 mask or medical mask requirement for all guests from the age of 15, 6-14 year olds have to wear mouth and nose protection, children up to 5 years are exempt from the mask requirement. If you are sitting at the table at breakfast or in your hotel room, you can remove the mask.

Test obligation (for all):

If you have already been vaccinated twice and 14 days have passed or have recovered from a corona disease that was no longer than 6 months behind you, you are completely exempt from the obligation to test. Appropriate evidence must be presented on arrival.

All other guests aged 6 and over must present a negative PCR test or rapid test upon arrival, which must not be older than 24 hours. We do not offer self-tests under supervision.

We therefore recommend that you use a rapid test center:

- Quick test at Leipziger Platz open Mon-Sat 10 a.m.-5 p.m.
- PCR or rapid test at Nuremberg Airport Mon-Sat 8 a.m.-8 p.m. (U2 from Schoppershof to the airport)

Tip: If you have booked 2 nights, we recommend a quick test in the morning of your arrival, then we do not need any further testing.

If the test is positive: The guest must leave the house and do a PCR test. He has to choose a doctor and report to the health department.

Signs of illness:

A visit is not permitted if there are signs of illness of any severity, this also applies if you have had contact with a corona infected person in the last 14 days or are subject to quarantine measures.

Breakfast:

Due to the limited table capacities, we also have to divide our breakfast times accordingly. We offer a breakfast buffet for which FFP2 masks and gloves are compulsory. On arrival we reserve a table for your breakfast.

Rooms:

Please note that our room attendants are only allowed to clean the rooms when you are not in the room in order to avoid unnecessary contact.

Currently, only one household can be accommodated in a room, plus those who have been completely vaccinated or those who have recovered.

Sauna:

Our sauna area is open. If you would like to use this, please inform the reception in advance. Only one household is allowed to be in the sauna area at a time.

Other hygiene rules:

When entering the hotel, please disinfect your hands. Please adhere to the prescribed distance rule of 1.50 m wherever possible. Observe the sneeze and cough label.

These regulations are based on the current Twelfth Bavarian Infection Protection Measures Ordinance and the framework concept for accommodation - to be read on the website of the Bavarian Ministry of the Interior.

Thank you for your understanding & have a nice stay with us.

The Lowig family and the team from
Hotel Cristal and
Hotel Alpha